

Tuned Hearts Studio Policy

Welcome to our studio. We are committed to providing a high-quality, engaging music education in a format that supports both musical growth and family balance. Below you will find detailed information about our lesson formats, annual calendar, tuition structure, and studio policies.

Lesson Format Options

We offer weekly lesson formats designed to meet students where they are developmentally and musically.

Buddy Lessons – 50 Minutes

30 minutes private instruction + 20 minutes shared with a peer

Buddy lessons combine focused individual instruction with the energy and reinforcement of peer learning. Students receive dedicated one-on-one time, followed by collaborative activities such as ensemble work, musical games, and listening exercises.

Ideal for:

- Students ages 5–12
 - Learners who enjoy collaboration
 - Students who benefit from modeling and peer reinforcement
-

Private Lessons

30 Minutes – \$130/month

45 Minutes – \$190/month

60 Minutes – \$260/month

Private lessons offer a focused, one-on-one environment tailored to the student's pace and goals.

Effective March 1st, 2026

Ideal for:

- Students 5 and older
 - Students with advanced or specialized goals
-

Mini Musicians Program

Mini Musicians is an 8-week introductory course designed for early learners.

- Tuition: \$125 per 8-week session
- Payment is due in full prior to the first class
- Enrollment is for the full session
- Tuition is non-refundable once the session begins
- Make-up classes are not offered for missed sessions

Mini Musicians operates separately from ongoing monthly lesson enrollment.

Annual Calendar

Our teaching year runs from August through May, with 40 lessons offered annually. We do not hold regular lessons during June and July, though optional summer lessons or camps may be available.

Scheduled Breaks

The following breaks are built into the annual calendar:

- Thanksgiving Week

- Christmas and New Year's Weeks
- Major Monday holidays (Labor Day, Veterans Day, Memorial Day)

When possible, alternative lesson times may be offered during holiday weeks. Notice will be provided.

Tuition Rates

Monthly tuition is based on lesson length:

- 30-minute Private Lesson: \$130/month
- 50-minute Buddy Lesson: \$150/month
- 45-minute Private Lesson: \$190/month
- 60-minute Private Lesson: \$260/month

Tuition is a flat monthly rate and reserves your student's weekly lesson time. Tuition is not based on the number of lessons in a given month.

Tuition and Payment Policy

Tuition is due monthly and reserves your student's weekly lesson time in the studio. Families enrolled in automatic billing will have tuition processed on their scheduled monthly draft date. For families not enrolled in automatic billing, tuition is due on the 1st of each month and must be received no later than the student's first scheduled lesson of the month.

A 3-day grace period is extended through the 3rd of the month.

Lessons will not be held for accounts with unpaid tuition. A \$15 late fee will be applied after the 5th of the month.

If an automatic payment fails, families will be notified and must resolve the balance within 3 days to maintain their reserved lesson time.

Effective March 1st, 2026

Tuition is not prorated and partial payments are not accepted.

Repeated late payments may result in release of the student's lesson time.

Tuition covers the following:

- A reserved weekly lesson time
- Individualized lesson planning and progress tracking
- Printed and digital materials as needed
- Recital opportunities and studio events
- Ongoing communication and support between lessons

Tuition reflects enrollment in the Tuned Hearts studio program, not individual lesson transactions.

Attendance and Make-Up Policy

Enrollment reserves a specific weekly time slot.

We do not offer make-up lessons for cancellations initiated by the family. Missed lessons are not credited, as tuition secures your teacher's time regardless of attendance.

If a lesson is canceled by the studio, a reschedule or appropriate credit will be provided.

Virtual Lesson Option

When appropriate, lessons may be held virtually via Zoom in place of an in-person lesson.

Virtual lessons must be requested no later than 9:00am on the day of the scheduled lesson and are subject to teacher availability.

Virtual lessons are intended for minor illness, travel, long-distance learning, or temporary scheduling conflicts. They are not guaranteed in all circumstances.

Buddy lessons may convert to a private virtual lesson for that week if the paired student remains in person.

If advance notice is not given, the lesson will be considered missed and is not eligible for rescheduling.

Inclement Weather Policy

In the event of severe weather or unsafe travel conditions, lessons may be moved to a virtual format.

If the studio determines that in-person lessons are unsafe, families will be notified as early as possible and provided with a Zoom link for their scheduled time.

If virtual lessons are not possible due to widespread outages or emergency conditions, a make-up lesson or studio credit may be provided at the studio's discretion.

Tuition remains unchanged during weather-related adjustments.

Enrollment Process

To reserve a lesson time, families should indicate their preferred lesson format and availability. Buddy placements are based on compatibility and scheduling availability.

Enrollment secures a weekly time slot for the academic year.

Promotion & Media Use

At Tuned Hearts, we love celebrating our students and sharing the joy of music-making within our community. Photos, short recordings, or videos may occasionally be taken during lessons, recitals, or studio events and used for:

- Social media posts

- Website updates
- Flyers or marketing materials
- Testimonials or studio highlights

We will never share personal information beyond a first name and age without additional written consent.

By enrolling, families grant permission for media use unless they opt out in writing. We fully respect your family's privacy and will honor any written opt-out request.